




User Guide

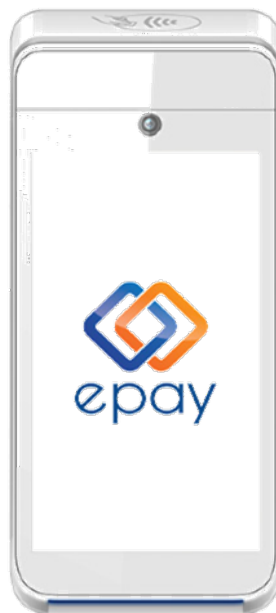
Android PAX A920 Pro







Only "Sale" is allowed through contactless reader

SALE

1. Select "Sale"
2. Enter the amount
3. Press 
4. Present or tap the card/phone (contactless transaction)
5. Enter the number of installments (if supported)
6. Press 
7. The customer enters their PIN (if required and selects 
8. Approval
9. Print the receipt






Signature verification (contactless)

1. "Signature Ok?" is displayed 
2. Select  =YES or  =NO
If no option is chosen, it is considered that the user has selected "YES"
If the user selects "NO" the transaction will be canceled, and the message "NOT APPROVED. SIGNATURE NOT ACCEPTED" will be printed
3. Press  to verify the signature

Continue with steps 4, 5, and 6 of "SALE"



Tip

1. On the screen, the keyboard for entering the tip amount is displayed below the initial transaction amount 
2. i. To enter a tip amount, enter the desired amount and press 
- ii. For a transaction without a tip, press without entering an amount 





Continue with steps 6, 7, 8, 9 of "SALE"

Cancellation (void) of a contactless transaction can be done for a Mastercard or other non-VISA cards using an alternative input method (e.g., chip). However, cancellation (void) of a contactless VISA transaction cannot be performed. You will need to contact the Business Support at +30 210 3898 954 for assistance.

CANCELLATION

1. Select "Cancellation" 
2. From the list of transactions displayed, select the one you wish to cancel
3. Press "CANCEL"
4. Swipe the card or tap the card/phone (for contactless transaction)
5. The customer enters their PIN (if required) and selects 
6. Obtain approval
7. Print the receipt

INSTALLMENTS



1. Select "Other Transactions" 
2. Choose "Installments"
3. Enter the amount
4. Press 
5. Enter the number of installments
6. Press 
7. Swipe the card or tap the card/phone (for contactless transaction)
8. The customer enters their PIN (if required) and selects 
9. Obtain approval
10. Print the receipt

This applies if the specific functionality has been activated by epay.

Note:



During a chip transaction, do not remove the card before the transaction is completed. During a contactless transaction, do not remove the card/phone until the distinctive sound is heard.

PACKAGE DELIVERY



1. Press  the arrow that appears in the upper left corner of the screen 
2. Select "Close Package"
3. Print the receipt

ATTENTION: This specific procedure needs to be performed on a daily basis.



REPRINTING

1. Press  the arrow that appears in the upper left corner of the screen 
2. Select "Transactions"
3. From the list of transactions displayed, choose the transaction you wish to reprint
4. Press "REPRINT"
5. Print the receipt

REFERENCES

1. Press  the arrow that appears in the upper left corner of the screen 
2. Select "Transactions"
3. Press the three vertical dots that appear in the upper right corner of the screen
4. Choose:
 - Print Last Transaction
 - Detailed Print
 - Summary Print
 - Print Last Closure
5. Print the Receipt

COMMUNICATION TEST

1. Press  the arrow that appears in the upper left corner of the screen 
2. Select "Communication Test"
3. Obtain approval

Business customer service & technical support call center for card acceptance matters, available 24/7

 **+34 900 533 497**



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