User Guide
Android PAX A920 Pro
version 1.00.100e & 1.00.106

SALE

Only the transaction "Sale" is allowed via the contactless reader

1. Select "Sale"
2. Enter the amount
3. Click on
4. Swipe, insert or tap the card/phone (contactless transaction)
5. If the card is DCC eligible, select the preferred currency on the screen that appears.
6. Click on
7. The customer enters his PIN (if required) and selects
8. Obtaining approval
9. Printing a receipt

Signature confirmation (contactless)

1. "SIGNING OK?"

2. Select =YES or =NO X
   In case of no selection, the user is considered to have selected "YES"
   In case of selecting "NO", the transaction is cancelled and a message is printed: "NOT APPROVED. SIGNATURE NOT ACCEPTED".

3. Tap to confirm signature

Continue with steps 7, 8, 9 of the Sale

ALIPAY SALE

1. Select "Sale"
2. Enter the amount
3. Click on
4. Select ALTERNATIVE PAYMENTS option
5. Select ALIPAY option, then PROCEED
6. Within a few seconds the screen displays a QR code with the amount of transaction. The Alipay customer must scan the QR code with app on their phone
7. The Alipay customer must validate the transaction on their phone
8. During the countdown select the COMPLETION button (you can also print the QR code, but this is not necessary)
9. Finally, you can print the sale slip

TIP (if enabled)

1. The screen displays the keypad to enter the tip amount below the original transaction amount

2. For tip insertion enter the amount and tap

   For a non-tipped transaction press without entering the amount

3. Continue with steps 6, 7, 8, 9 of the Sale

PRINTING OF PARAMETERS

1. Press the arrow (>) that appears in the upper left of the screen
2. Select "Show Params"
3. The screen displays the terminal details
4. Tap the print symbol that appears at the bottom of the screen
5. Tap the arrow at the bottom to return to the home screen

VOID (cancellation)

1. Select "Void"
2. From the list of transactions that appears, select the transaction you wish to cancel
3. Press "VOID"
4. Enter VOID password
5. Insert the card
6. The customer enters his PIN (if required) or sign on the display and selects
7. Obtaining approval
8. Printing a receipt

COMMUNICATION TEST

1. Press the arrow (>) that appears in the upper left of the screen
2. Select "Communication Test"
3. Obtaining approval

SETTLEMENT

1. Tap the arrow (>) that appears at the top left of the screen
2. Select „Settlement"
3. Tick all options in the list
4. Press the „Settle" button in the bottom right corner

Important:
When making a chip transaction do not remove the card before the transaction is completed.
In contactless transaction, do not remove the card/phone until the beep is heard.

REPRINT

1. Tap the arrow (>) that appears at the top left of the screen
2. Select "Transactions"
3. From the list of transactions that appears, select the transaction you wish to print
4. Press "REPRINT"
5. Printing a receipt

REFERENCES

1. Press the arrow (>) that appears in the upper left of the of the screen
2. Select "Transactions"
3. Tap the 3 vertical dots (⋮) that appear at the top right of the screen
4. Select
   - Print Last
   - Print Detail
   - Print Summary
   - Print Last Settle
5. Printing a receipt

PRE-AUTHORIZATION

This function is supported for special business sector. (e.g.: Hospitality) and has been activated by EUN/Epay.

ORIGINAL PRE-AUTHORIZATION

1. Select "Pre Auth Menu"
2. Select "Pre-Auth"
3. Enter the amount
4. Click on ⏎
5. Swipe or insert the card (or enter the card number)
If you type the card number, the terminal will ask you for the expiry date of the card and the CVV2*.

If the card is DCC capable, the terminal will offer to select the currency of the transaction.
6. The customer enters his PIN (if required) and press ⏎
7. Obtaining approval
8. Printing a receipt

* CVV2 is the 3-digit security code on the back of the CVV2 Card

CANCELLATION OF PRE-AUTHORIZATION

1. Select "Pre Auth Menu"
2. Select "Preauth Cancellation"
3. Enter the amount
4. Click on ⏎
5. Swipe or insert the card (or enter the card number)
6. Obtaining approval
7. Printing a receipt

COMPLETION OF PRE-AUTHORIZATION

1. Select "Pre Auth Menu"
2. Select "Completion"
3. Enter the amount

The amount should be equal to the original amount entered at the time of pre-authorisation (or less only if part of the original amount needs to be debited).

4. Click on ⏎
5. Swipe or insert the card (or enter the card number)
6. Click on ⏎
7. The customer enters his PIN (if required) and selects ⏎
8. Obtaining approval
9. Printing a receipt

EXPRESS CHECK-OUT PRE-AUTHORIZATION

Supporting the 'Express Check-out' (EC) functionality (cardholder/card not present), if the card has not been swiped/dipped/entered then the POS terminal shall always request for the RRN and the Authorization Code. Therefore, it is important to keep sale slips of Original Pre-Authorization (PA) transactions.

Usage of EC is same to the standard (PA) usage, just when terminal asks for the card/cardnumber, it needs to press "SKIP" SKIP button on the screen instead of entering the cardnumber.

Supported PA types:
- Original PA
- Incremental PA
- Completion PA
- Cancellation of Original PA and Incremental PA
- Void of Completion (if PA Completion was initiated via EC process)
- PA Inquiry(total amount per RRN with incrementals, only on screen)

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